



**Vermont 211**  
**Statistical Report\***  
**Problem Category for Referred Services and Problem Subcategory for Referred Services**  
**7/1/2022 to 6/30/2023**

- 8888 Basic Needs
  - 7758 Housing/Shelter (*mostly Homeless Motel Vouchers*)
  - 654 Utilities
  - 306 Food
  - 210 Transportation
  - 109 Material Goods
  - 9037 Total Problem Subcategory for Referred Services**
  
- 2284 Organizational/Community/International Services
  - 1279 Information Services (*Specialized I&R, Help Me Grow, AAAs, VCIL, etc.*)
  - 822 Community Groups and Government/Administrative Offices (*AAAs, CAPs, etc.*)
  - 103 Donor Services
  - 78 Disaster Services
  - 30 Community Economic Development and Finance
  - 27 Community Planning and Public Works
  - 24 Organizational Development and Management Services
  - 17 Community Facilities/Centers
  - 12 Occupational/Professional Associations
  - 4 Political Organization and Participation
  - 2 Arts and Culture
  - 2 Organizational Development and Management Delivery Methods
  - 2400 Total Problem Subcategory for Referred Services**
  
- 2143 Income Support and Employment
  - 1621 Public Assistance Programs
  - 477 Temporary Financial Assistance
  - 70 Social Insurance Programs
  - 56 Employment
  - 2224 Total Problem Subcategory for Referred Services**
  
- 2116 Consumer Services
  - 1920 Tax Organizations and Services
  - 114 Consumer Assistance and Protection
  - 47 Money Management
  - 37 Consumer Regulation
  - 2118 Total Problem Subcategory for Referred Services**
  
- 661 Criminal Justice and Legal Services
  - 451 Legal Services
  - 100 Legal Assistance Modalities
  - 81 Law Enforcement Services
  - 27 Judicial Services
  - 21 Law Enforcement Agencies
  - 17 Courts

15 Criminal Correctional System  
 6 Legal Services Organizations  
**718 Total Problem Subcategory for Referred Services**

627 Health Care  
 378 Health Supportive Services  
 122 Specialized Treatment and Prevention  
 70 Outpatient Health Facilities  
 45 Specialty Medicine  
 27 Health Screening/Diagnostic Services  
 27 Inpatient Health Facilities  
 22 Rehabilitation/Habilitation Services  
 5 Human Reproduction  
**696 Total Problem Subcategory for Referred Services**

604 Individual and Family Life  
 407 Individual and Family Support Services (*Includes furnace repair and replacement*)  
 74 Mutual Support  
 41 Domestic Animal Services  
 37 Volunteer Development  
 33 Volunteer Opportunities  
 22 Leisure Activities/Recreation  
 17 Death Certification/Burial Arrangements  
 3 Social Development and Enrichment  
**634 Total Problem Subcategory for Referred Services**

574 Mental Health and Substance Use Disorder Services  
 361 Mental Health Assessment and Treatment  
 102 Counseling Settings  
 86 Substance Use Disorder Services  
 35 Mental Health Support Services  
 32 Mental Health Care Facilities  
**616 Total Problem Subcategory for Referred Services**

138 Environment and Public Health/Safety  
 91 Public Health  
 39 Public Safety  
 14 Environmental Protection and Improvement  
**144 Total Problem Subcategory for Referred Services**

23 Education  
 11 Educational Support Services  
 7 Educational Institutions/Schools  
 5 Educational Programs  
**23 Total Problem Subcategory for Referred Services**

\*Note: The left-hand number represents the total number of contacts during this period from about the type of category. The second column represents the number of subcategories for referrals provided. Also, more than one service may have been referred to a single individual, and the same individual may have contacted Vermont 211 more than once during this time.